The EurObserv’ER barometer

Contract no ENER/C2/2016-487/SI2.742173

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2018 satisfaction survey

October 2018
Details of the Satisfaction survey

• On the www.eurobserv-er.org website

• Associated with the 17th EurObserv’ER Overview Barometer

• Fulfilling was voluntary

• 20 questions

• 65 valid responses

• Questionnaire was online from August to October 2018
The questionnaire was broken down into 9 different parts:

- Assessment of the overview barometer generally speaking
- Assessment of the specific part about energy data
- Assessment of the specific part about socio-economic indicators
- Assessment of the specific part about investment indicators
- Assessment of the specific part about costs and prices
- Assessment of the specific part about avoided fossil fuel use
- Assessment of the specific part about innovation and competitiveness
- Assessment of the specific part about flexibility of the electric system
- Feedback on the new EurObserv’ER website
### Descriptive statistics of the respondents

65 valid questionnaires exploited

<table>
<thead>
<tr>
<th>In which activities is the barometer audience involved?</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>• Renewable energies</td>
<td>67 %</td>
</tr>
<tr>
<td>• Energy Efficiency</td>
<td>11%</td>
</tr>
<tr>
<td>• Information/Public awareness/Education</td>
<td>6 %</td>
</tr>
<tr>
<td>• Other sector than energy</td>
<td>6 %</td>
</tr>
<tr>
<td>• Transport</td>
<td>6 %</td>
</tr>
<tr>
<td>• Other energies than RES</td>
<td>3 %</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>In which types of organisation?</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>• Industry sector</td>
<td>22 %</td>
</tr>
<tr>
<td>• Research/University</td>
<td>17 %</td>
</tr>
<tr>
<td>• Energy Agency</td>
<td>16 %</td>
</tr>
<tr>
<td>• Finance/Consulting/Project dev.</td>
<td>14 %</td>
</tr>
<tr>
<td>• NGO</td>
<td>14 %</td>
</tr>
<tr>
<td>• Governmental / European Institution</td>
<td>8 %</td>
</tr>
<tr>
<td>• Other</td>
<td>8 %</td>
</tr>
<tr>
<td>• Media</td>
<td>2 %</td>
</tr>
</tbody>
</table>
Descriptive statistics of the respondents

By Countries:

- France: 19%
- Germany: 14%
- Belgium: 11%
- Spain: 9%
- Italy: 8%
- Austria: 5%
- Portugal: 5%
- Slovakia: 5%
- Chile: 3%
- Greece: 3%
- Turkey: 3%
- Other E.U countries: 6%
- Countries outside E.U: 9%
Part 1 : General assessment of the overview barometer

<table>
<thead>
<tr>
<th>Frequency of reading</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>For a couple of years</td>
<td>28 %</td>
</tr>
<tr>
<td>For more than 2 years</td>
<td>27 %</td>
</tr>
<tr>
<td>For less than a year</td>
<td>20 %</td>
</tr>
<tr>
<td>For more than 5 years</td>
<td>19 %</td>
</tr>
<tr>
<td>First time</td>
<td>6 %</td>
</tr>
</tbody>
</table>

How do people learn about the 17th EurObserv’ER Overview Barometer?

<table>
<thead>
<tr>
<th>Method</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>From EurObserv’ER emailing</td>
<td>45 %</td>
</tr>
<tr>
<td>From <a href="http://www.eurobserv-er.org">www.eurobserv-er.org</a></td>
<td>33 %</td>
</tr>
<tr>
<td>Other</td>
<td>9 %</td>
</tr>
<tr>
<td>From another publication</td>
<td>8 %</td>
</tr>
<tr>
<td>From EurObserv’ER tweets</td>
<td>3 %</td>
</tr>
<tr>
<td>Through European Commission website</td>
<td>2 %</td>
</tr>
</tbody>
</table>
Part 1 : General assessment of the overview barometer

How will you use the 17th EurObserv'ER State of Renewable Energies in Europe in the scope of your work ?

Examples of use :

- Finance/Consulting/Project dev « Information about cost and prices for several european countries »
- Journalists… “Interesting to complete the energy aspects by investment or employment issues”
- Others : Communication agency “To understand the context of renewable energies in europe”
Part 1: General assessment of the overview barometer

How would you score this edition of the State of Renewable Energies in Europe?

8.2/10

In your opinion, how can the next edition of the EurObserv’ER State of Renewable Energies in Europe be improved?

- Include indicators on market share of companies in RES
- Include some interviews (industrialists)
- Cover ocean energy sector
Part 2: Assessment of the energy data

How would you score (out of a maximum of 10) the set of indicators presented in this part? 8,3/10

How would you score (out of a maximum of 10) the analysis made for each sector in this part? 8,1/10

The readers were invited to explain their notation:

• The main satisfaction point was the fact that all RES in all European member States are covered with a common methodology.

• Another important point was the regularity of the barometers publication.
Part 3 : Assessment of the socio-economic indicators

How would you score (out of a maximum of 10) the set of indicators presented in this part? 8/10

How would you score (out of a maximum of 10) the analysis made for each sector in this part? 7,8/10

The readers were invited to explain their notation:

• Readers mainly expressed their satisfaction about the availability of these figures for all RES sectors
Part 4 : Assessment of the investment indicators

How would you score (out of a maximum of 10) the choice of indicators covered? 7.8/10

How would you score (out of a maximum of 10) the quality of the information and the analysis related to the investment indicators? 7.8/10

The readers were invited to explain their notation:

- Readers are interested in this new kind of indicators to complete the energy part. Indicators are based on BNEF data which is well known sources
- Some reader said that the RES indices is sometimes too complex in its methodology and analysis
How would you score (out of a maximum of 10) the choice of the examples covered? 8/10

How would you score (out of a maximum of 10) the interest of the example chosen? 7.8/10

The readers were invited to explain their notation:

• These indicators are interesting to complete energy figures
Part 6 : Assessment of the avoided fossil fuel uses chapter

How would you score (out of a maximum of 10) the choice of the examples covered ? 7,8/10

How would you score (out of a maximum of 10) the interest of the example chosen ? 7,7/10

The readers were invited to explain their notation :

• The scope presenting all the EU28 countries on avoided fossil fuels consumption or expenses is very interesting
Part 7: Assessment of the innovation and competitiveness chapter

How would you score (out of a maximum of 10) the choice of the examples covered? 7.5/10

How would you score (out of a maximum of 10) the interest of the example chosen? 7.5/10
The readers were invited to explain their notation:

- Some readers said that the RES indices is sometimes too complex in its methodology and analysis.
How would you score (out of a maximum of 10) your general impression on the website? 8/10

How easy is it to find what you are looking for on the EurObserv’ER website?

- Easy: 69%
- Very Easy: 27%
- Not so easy: 4%
- Not easy at all: 0%