















# The EurObserv'ER barometer

Contract N°EIE/O9/737/SI2.558317

## 2012 satisfaction survey -

Project supported by:









### Details of the Satisfaction survey



On the www.eurobserv-er.org website



Associated with the 2011 EurObserv'ER Overview Barometer



Fulfilling was voluntary



20 questions



120 valid responses



From March to August 2012





### Details of the Satisfaction survey



The questionnaire was broken down into 4 different parts:



Assessment of the overview barometer generally speaking



Assessment of the specific part about the energy data



 Assessment of the specific part about the socioeconomic indicators



Assessment of the specific part about the regional case studies





















## Descriptive statistics of the respondents

#### 120 valid questionnaires exploited

In which activities is the barometer audience involved?		
<ul><li>Information/Public awareness/Education</li></ul>		42 %
•Renewable energies		33 %
•Energy Efficiency	15 %	
•Other energies		3 %
•Transport		1 %
•Other		6 %

#### In which types of organisation?

Research/University	26 %
Energy Agency	17 %
Finance/Consulting/Project dev.	17 %
Industry sector	12 %
Governmental / European Institution	11 %
Media	11 %
• NGO	2 %
Other	4 %

















## Descriptive statistics of the respondents

#### **By Countries:**

<ul> <li>France</li> </ul>	32 %
<ul> <li>Italy</li> </ul>	7 %
• Spain	7 %
Germany	13 %
Belgium	9 %
• UK	8 %
<ul> <li>Netherlands</li> </ul>	7 %
Other E.U countries	6 %
Countries outside E.U	18 %

#### By Regions:

•	UE 27 :	81 %
•	America	4 %
•	Africa	3 %
•	Asia – Oceania	3 %
•	Other	9 %



### Frequency of reading:

• First time 45 %

• Every years 32 %

• From time to time 24 %













#### How do people learn about the 11th EurObserv'ER Overview Barometer?

• •	
From energy – environment publications	20 %
From EurObserv'ER.org website	30 %
From press release	3 %
From European Commission website	5 %
From Systèmes Solaires magazine	14 %
From Observ'ER website	8 %
From partners website	13 %
Others (energy/environment websites or colleague)	7 %

Did you know that most of the EurObserv'ER indicators are downloadable in excel format from the project website through an internet database?

Part 1: General assessment of the overview barometer

Yes 37 %

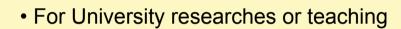
No **56** %





### How will you use the 11th EurObserv'ER State of Renewable Energies in Europe in the scope of your work?

#### **Examples of use:**



Project developers,
 Consulting services, journalists...

Others: Policy makers,
 NGO members,...

In the framework of another EU project

"to get up-to-date information to my students in a renewable energies course" "I need reliable data for my university thesis about pv energy market in the EU"

"I use it to make business planning and trends of growth prospects for WP offshore/onshore & PV"

"I use it to understand RE dynamics (mix, growth, employment...)"

"To understand the context of renewable energies in europe"

"It is useful for the EU projects I am running"



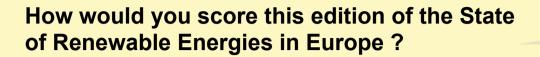






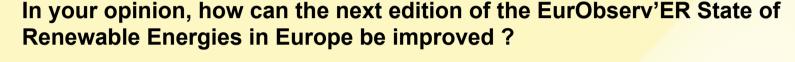


#### Part 1: General assessment of the overview barometer

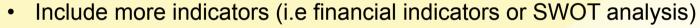


7,6/10





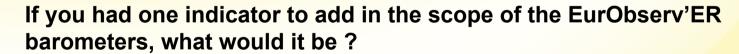






- By making available on Excel files all tables of the barometer;
- Keep separate editions in each of the used languages (at least electronically)







Indicators on grid load data per year for each RES/country;





### Part 2: Assessment of the energy data

How would you score (out of a maximum of 10) the set of indicators presented in this part?

7,8/10



How would you score (out of a maximum of 10) the analysis made for each sector in this part?

7,5/10



What overall score (out of a maximum of 10) would you give to this part?

7,5/10



#### The readers were invited to explain their notation:

The main satisfaction point was the fact that almost all RES sectors are covered



















### Part 3: Assessment of the socio-economic indicators

How would you score (out of a maximum of 10) the set of indicators presented in this part?

7,2/10

How would you score (out of a maximum of 10) the analysis made for each sector in this part?

7,1/10

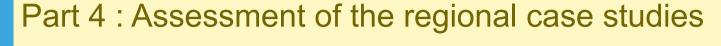
What overall score (out of a maximum of 10) would you give to this part?

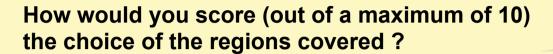
7,1/10

#### The readers were invited to explain their notation:

 Very few comments were done. Some readers expressed their satisfaction about the availability of these figures for all RES sectors. One reader asked about regional or local socio-eco indicators

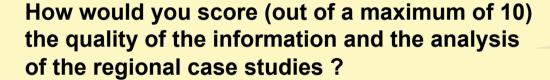






7,5/10





7,7/10







